



# 2020 half-year results

CARMI  
LA

# Introduction



Alcobendas - Madrid (Spain)

- In the context of the health crisis, several indicators are encouraging

## Three uncertainty factors "under control"



### Length of shop closings\*



	17 March/11 May
	8 weeks
	9 March/25 May to 8 June
	11 weeks
	12 March/18 May
	9 weeks

→ A limited closing period: on average two months\*



### Level of business recovery in centres



- Average footfall in June 2020 vs June 2019 at **87% in France**
- +8 points vs Quantaflow France panel
- 6% average change in revenue of retailers in France, Spain, Italy in June 2020 vs June 2019\*\*

→ Encouraging indicators



### Medium/long-term consequences for retail

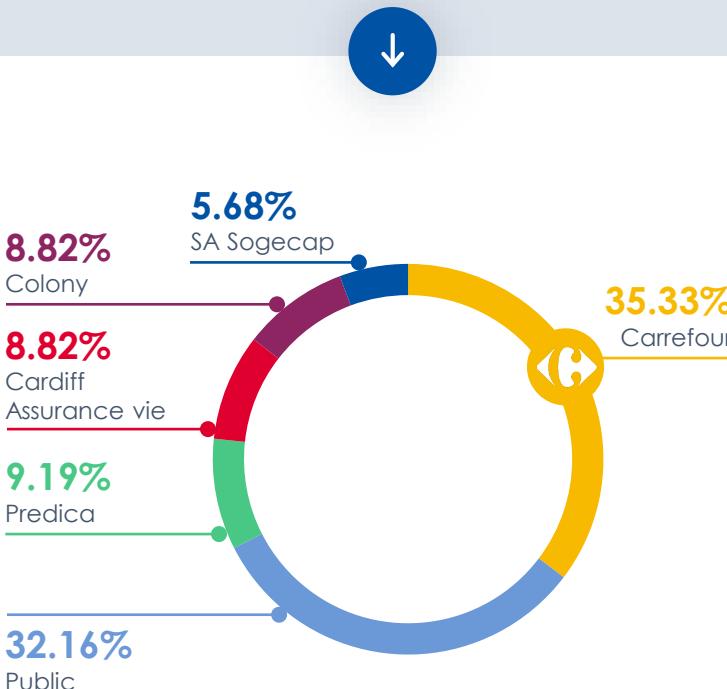


- Strong recovery** in household equipment
- Retail brands **experiencing difficulties**, particularly in ready-to-wear
- Insufficient visibility** in leisure-restaurant businesses

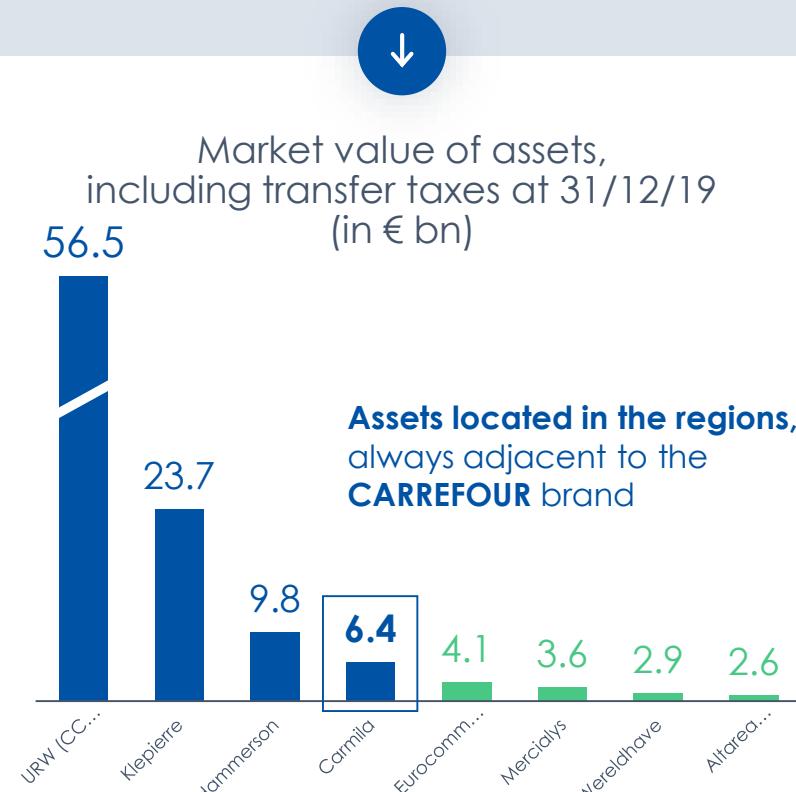
→ Heterogenous performances

- Carmila, the 3<sup>rd</sup> largest listed shopping centre company in continental Europe, located at the heart of its regions

A diversified and stable shareholding structure



A major player in shopping centres in Europe



Local shopping centres leaders in their regions



(\* ) Leaders: Leading shopping centre in its area in terms of number of commercial units (Codata) or shopping centre with more than 80 commercial units in France and 60 in Spain and Italy. Co-leader: non-leading shopping centre adjacent to a leading hypermarket in its area in terms of sales (Nielsen) or with revenues of over €100 million in France and €60 million in Spain and Italy. % of appraisal value, including transfer taxes, at 30/06/20

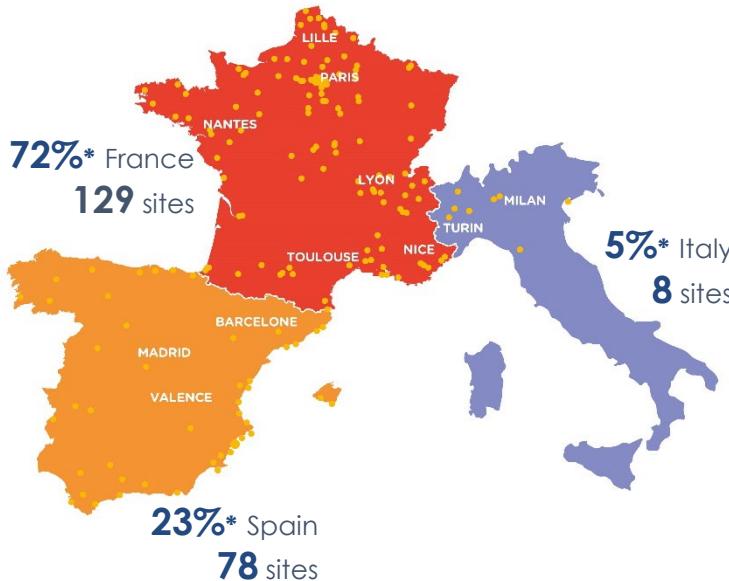


- A varied portfolio of "large local shopping centres" offering strong visibility and business sustainability

### Broad geographic diversity



**215 sites - 3 countries**



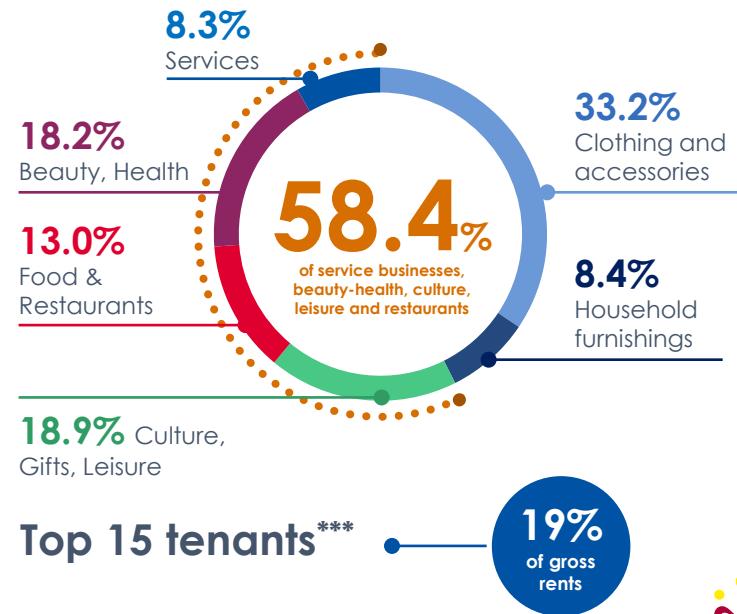
### A portfolio of multiple-sized centres



### A varied and balanced portfolio



### Breakdown of lease portfolio by business sector\*\*



(\* ) As % of appraisal value, including transfer taxes at 30/06/20 (\*\* ) CNCC classification - as % of appraisal value, including transfer taxes at 30/06/2020 (\*\*\* ) as % of annualised rents at 30/06/20



# • A number of achievements since Carmila was created in 2014

## Transforming and creating local places of living

- 100% of centres refurbished around the concept of "un air de famille"
- 20 extension projects delivered
- 89% of customers satisfied with their visit\*

## Connecting up retailers and consumers

- > 760 marketing initiatives per month to help retailers
- €3 to 5 million invested in local digital marketing initiatives

## Ensure a robust yield and growth

(\*) Barometer Studies Carmila 2019



## Over 2014-2019

Average annual growth of FFO +7.9%  
Growth in Financial Occupancy Rate +10%  
Average organic growth +2.7%



- A strengthened CSR strategy addressing the socio-economic challenges



1<sup>st</sup> CSR Committee at the  
Board of Directors on 25  
June 2020

### *For the Planet*

From the  
BREEAM certification...



#### **...to the fight against climate change**

Reducing 50% of our greenhouse gas  
emissions by 2030 (scopes 1 and 2)

### *For the Regions*

From partnerships  
with the charity sector...



**...to a reasoned offering**  
(local, sustainable, eco-  
responsible, etc)  
in each centre by 2022

### *For Employees*

From "Well-being  
at work"...



**...to workplace equality**  
90 on the workplace equality  
index by 2022



# Activity during the 1<sup>st</sup> half of 2020



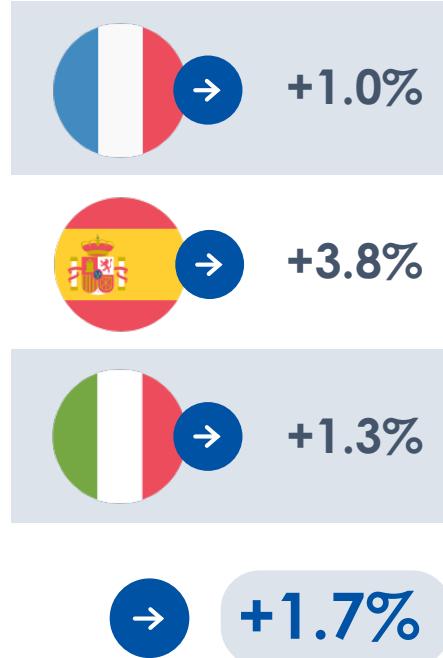
- Carmila's shopping centres, that are anchored in their regions, take benefit from the situation



## • Encouraging retailer activity...

### A positive momentum in revenues before the health crisis

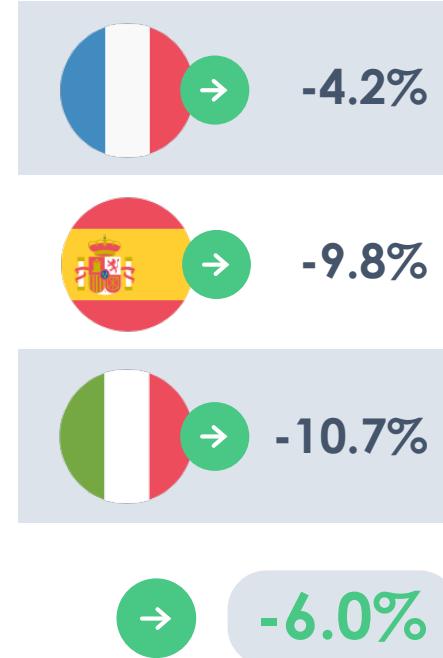
Change in Carmila retailers' revenues over January/February 2020 vs January/February 2019



+4.4%	Food restaurants
+2.9%	Health-beauty
-1.3%	Culture, gifts, leisure
-0.6%	Clothing and accessories
+3.2%	Household furnishings
-0.6%	Major grocery stores and large stores

### An encouraging recovery despite the postponement of the summer sales

Change in Carmila retailers' revenues over June 2020 vs June 2019 excluding food/restaurants



-0.6%	Health-beauty
+3.5%	Culture, gifts, leisure
-21.4%	Clothing and accessories
+22.9%	Household furnishings
+12.9%	Major grocery stores and large stores



- ...supported by a strong, continuous digital presence



Being there when customers are seeking shopping information near the centre

**36.4 million** of Google My Business searches displaying our web pages over H1 2020



Building loyalty by enhancing and qualifying our data

**3.18 million** points of contact in the local databases



Engaging with our local communities



**27,400** Facebook posts (+60% vs H1 2019) generating **68 million** impressions



**16.6 million** customer emails sent



**25** local Instagram ambassadors

...to support the attractiveness of our stores

**Le kiosque**  
par CARMILA

**4,700**  
operations in H1 2020



**Local and multi-local initiatives**  
carried out on behalf of retailers

# • A satisfying letting dynamic despite three blocked months...



**Dynamic**  
letting activity...



**Number of leases signed  
in H1 2020**

**233**

including 132 vacants and 96 renewals  
Annual minimum guaranteed rent: €11.3 million  
Reversion: 6.3%

An active start  
to the year

**71** vacant units let  
in Jan/Feb (vs 54 in 2019)

An encouraging  
recovery

**37** units signed  
since the end of lockdown



...a **diversified**  
merchandising mix...



**Over H1 2020,  
% of leases signed\***



**Health Beauty = 33%**



**Culture Gifts = 27%**



... and a **resilient**  
occupancy rate



**Financial Occupancy Rate  
excluding strategic vacancies**

	<b>30/06/2020</b>	<b>31/12/2019</b>	<b>30/06/2019</b>
	<b>95.6%</b>	95.9%	95.3%
	<b>95.8%</b>	96.4%	96.5%
	<b>97.9%</b>	98.8%	97.7%
	<b>95.8%</b>	<b>96.3%</b>	<b>95.8%</b>



- ...and that is based on our extensive coverage and our multi-local approach



## Bespoke support of franchisees and franchisors

- Helping to develop franchised retail brands with good local candidates
- Supporting the future franchisee to find the right brand and the right location
- Renewing our merchandising mix

## Adapted leases as part of bespoke support

- Testing a business with a physical point of sale, respond to seasonal challenges
- Starting from 50 m<sup>2</sup> / up to 34 months



## A good launch that should be rewarded post-crisis

- Enliven our sites and generate additional revenues by hosting events, road-shows, sampling

## Highlights of H1 2020

- **Creation of a unique service** to support franchisees and franchisors with a view to generate a win-win partnership
- **Developing franchises** with the retail brands: Vallege, Célio, Grain de Malice, Parfois
- Roll out of **Le Repaire des sorciers**
  - 10 points of sale, 8 of which in Carmila
  - H1 openings: Hérouville Saint-Clair in February, Cap Saran in May
- Signature of the pure player **Patatam**
  - 1<sup>st</sup> physical location (BAB2 Biarritz) of this online second-hand player

- **Growth in activities in January-February:**
  - Panini, Milka, GRDF, Verisure, Engie, Ford, BMW, Coca-Cola, Duracell
  - France revenues January-mid March 2020: **+57%** vs January-mid March 2019
- **Development of sustainable operations**
  - Médecins Sans Frontières and Amnesty International roadshows
- **Postponement of campaigns after COVID-19:**
  - Orange, RMC, Ker Cadelac



# Concrete results from the "Here we act" CSR programme launched end-2019



## For the Planet



- Acceleration of the BREEAM in Use certification campaign: +27 sites in France and +21 sites in Spain underway



- 8 sites audited in situ to confirm the environmental performance analysis:

energy consumption, eco-construction, waste, asset vulnerability and resiliency, biodiversity, water, GHG emissions and mobility.



## For the Regions



- 17 meeting centres for victims of domestic violence in French shopping centres during the health crisis
- Partnership with Secours Populaire Français: 309,000 customers reached by social network communications, €10 thousand spent
- Donations of masks, gels and meals to the population and caregivers by Carmila Spain
- Donations of €16 thousand of gift vouchers to families in need during the pandemic by Carmila Italy



## For our Employees



- Support during the health crisis:
  - Action plans: digital tools training, 9 acculturation webinars, launch of the #tousconnectés community, online yoga, etc.
  - Internal survey: for 95.5% of employees, teleworking enabled them to live better the lockdown, and 96.2% were satisfied with the internal communication during the crisis
- Mydea CSR contest, an open innovation collaborative platform, 58 projects proposed by employees



# Operational excellence at the heart of the health crisis



Bay 2 Torcy Collégien (France)

- **Proactive management** during the shutdown period to maintain contact with customers and retailers

### Shop closures\*/opening date



17 March/11 May

8 weeks



9 March/25 May,  
1 June, 8 June

11 weeks



12 March/18 May

9 weeks

On average  
**two months**  
of closure\*

### For the three countries



**100% of centres opened**  
during the crisis to enable  
Carrefour hypermarkets  
to welcome their customers



**100% of rents and expenses**  
**in Q2 2020 suspended**  
due dates postponed to 30/09/2020



**100% of tenants in communication**  
with shopping centre directors,  
asset managers or letting teams



# Our shopping centres are local players, useful and necessary to the regions



## Reassuring places for consumers

- **6% of essential shops** remained open (pharmacies, food shops, newsagents, etc.)
- **100% of our centres accessible** in strict compliance with health guidelines
- **Footfall** during the lockdown **+10 points** vs Quantaflow panel in France



## An historic synergy with Carrefour that makes sense

- **Carrefour, the most useful brand in French daily life\*** during the lockdown
- Carrefour revenues France Q1 2020: **+4.3%\*\* / +5.9%\*\*** for food
- **Carrefour hypermarkets showed their resiliency during the lockdown:**
  - Response to the request for purchasing power
  - Availability of products in **one place**
  - **Safe** customer experience



## Centres involved in their communities

- Deployment of **customer reception measures according to the best health guidelines**
- Daily coordination with local health authorities to prepare reopening protocols  
=> **100% of sites opened from 11 May in France including those larger than 40,000 m<sup>2</sup>**



- An adapted action plan with retail brands and deployed since the reopenings



## Solutions adapted to each tenant during the crisis and to support the recovery



### Rent collections

- Rents and expenses remain due during the closure period
- Collection for Q2 at 30 September 2020 to **preserve retailers' cash**
- Return to **normal invoicing** from Q3 2020



### Monitor tenants after the reopening of stores

- **For very small businesses ("TPE"):** cancellation of three months of rent
- **For all the others:** negotiation on a case-by-case basis with potential subsidies of between one and two months of rent depending on offsets negotiated with the lessees

## • "Win-win" negotiations on a case-by-case basis

Status of negotiations with retail brands at 20 July 2020

	Rental base*	Finalised negotiations		Average rent waivers & offsets			Ongoing negotiations	
		#	% of the portfolio	Average rent waivers**	Maturity extension**	New signatures	#	% of the portfolio
 →	<b>3,584 leases</b>	604	17%	1.5 month	150 leases	70 stores	1,770 leases	49%
 →	<b>1,956 leases</b>	657	34%	0 month	40 leases	/	654 leases	33%
 →	<b>205 leases</b>	87	42%	0.8 month	/	10 stores	87 leases	42%
Total →	<b>5,745</b>	1,348	23%	1.1 month	210 leases	80 stores	2,511	44%



# • A flexible and secure development pipeline put on standby

## Three extensions-restructurings to complete

### Toulouse Purpan

- A historic centre of 44 stores at the west of Toulouse
- **Opening in March 2020 of a restaurant complex** with Burger King, Del Arte, Bistrot Régent
- **Average NRI : €224 thousand**
- **Investment : €2.8 million**



### Nice Lingostière

- A centre that becomes a regional centre and doubles the number of retail brands from 50 to 92
- Extension lease rate: **90%** (GLA of leases signed). Signature in H1 2020 of **Cultura** for 3,000 m<sup>2</sup>
- **Investment: €90 million of which €70 million to be paid Opening H1 2021**



### Cité Europe (Calais)

- Major restructuring, simplification of the customer experience and refurbishment of the leisure-restaurant complex
- Delivery of a **Primark** unit with more than 4,000 m<sup>2</sup> of retail surface area
- **Investment : €33 million of which €10,5 million to be paid Opening H1 2021**



A pipeline of 17 secure projects, able to be activated as soon as conditions are met

- **Rationalisation** of the implementation of the pipeline to conserve equity: cancellation of Laval (€20 million) and Vitrolles (€90 million) projects

- **Focus** on projects with the highest yield potential

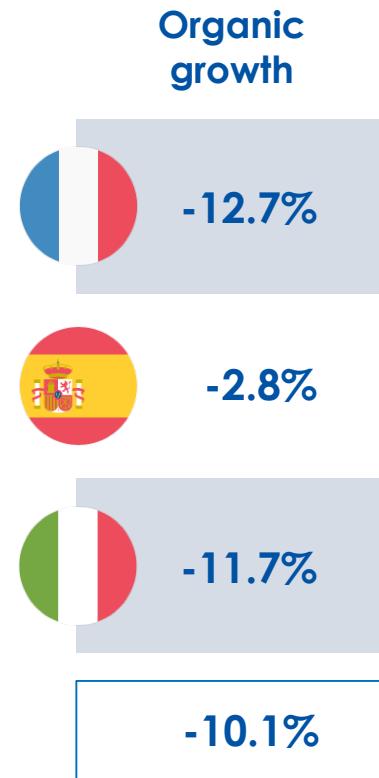
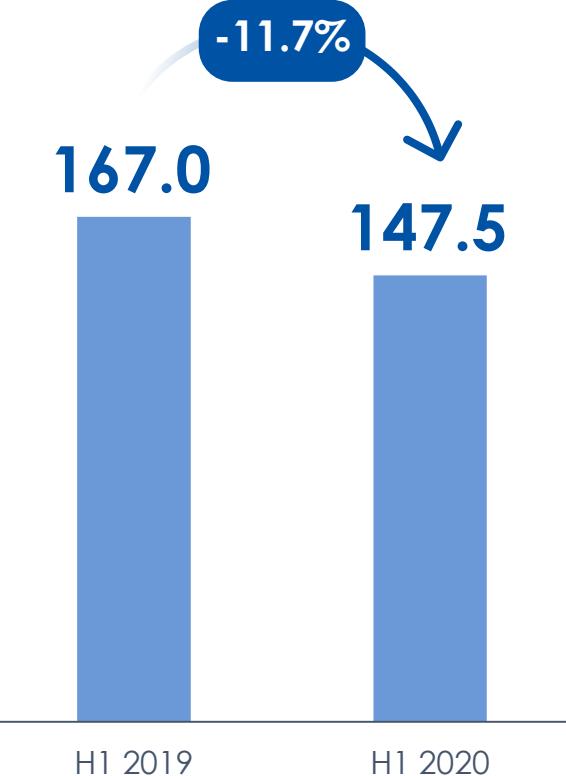
- **7 large projects**  
Tarassa/Montesson/Antibes/Aix-en-Provence/Thionville Géric /Toulouse Labège/Vénissieux

# Financial results



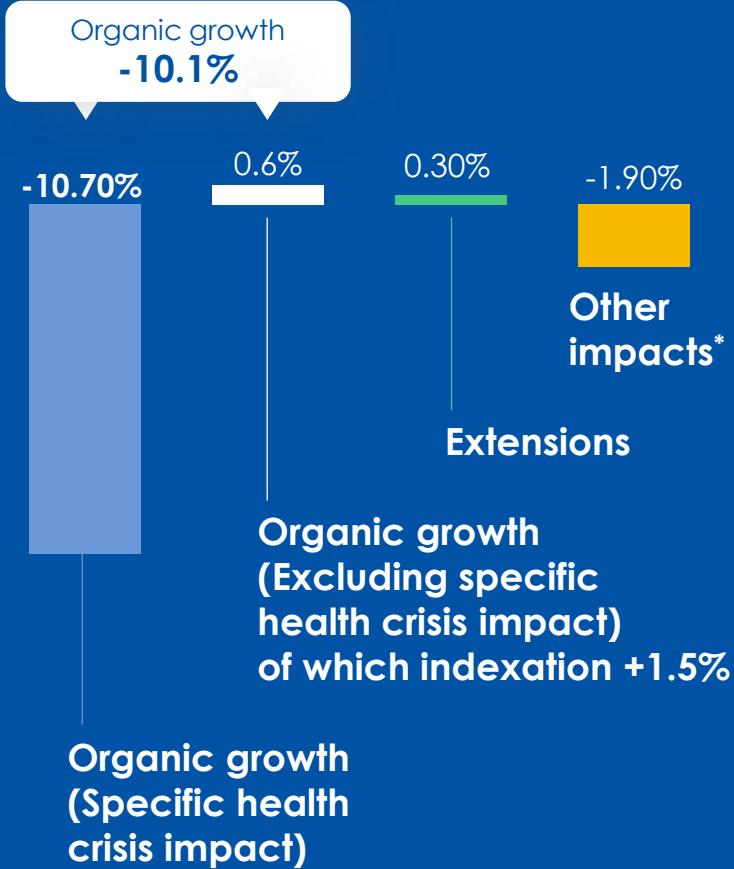
- An atypical half-year marked by the impacts of the health crisis

Net rental income in € million



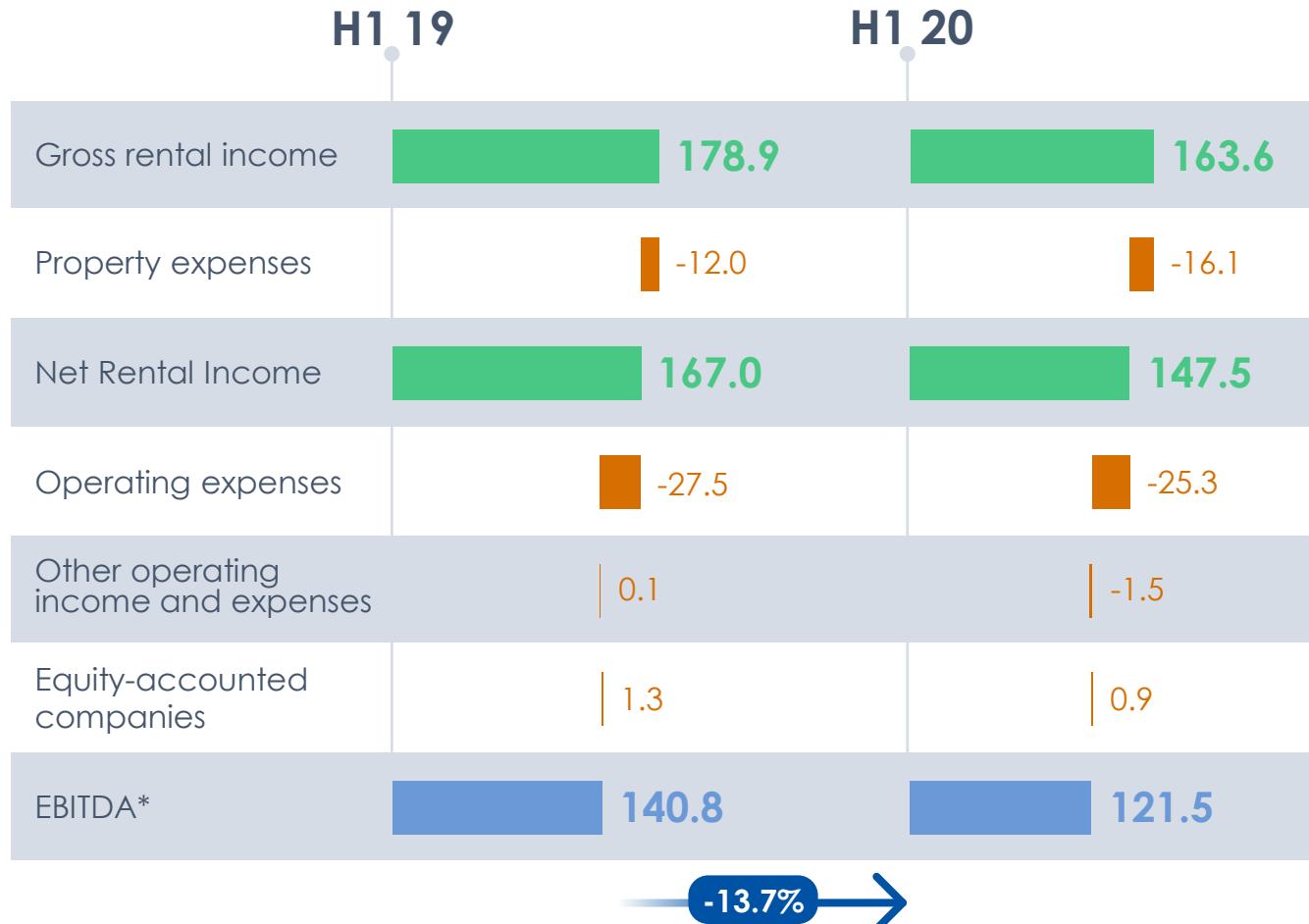
### Growth in net rental income

H1 2020 vs H1 2019



## EBITDA down 13.7%

### Reconciliation between Gross rental income and EBITDA\* in € million



(\*) Operating income excluding depreciation and amortisation, provisions for risks and contingencies, change in fair value and gains on disposals

## Comments on the results for the half-year

### Gross rental income

- €13.2 million of abandoned gross rental income in Q2 for very small businesses "TPE" (government incentive)
- Impact of negotiations with other retail brands not taken into account
- -€1.9 million drop in provisions for variable rents (out of €4.0 million expected on a full-year basis)
- -€1.3 million drop in SL revenues

### Property expenses

- -€4.0 million of impacts of provisions for unrecoverable receivables

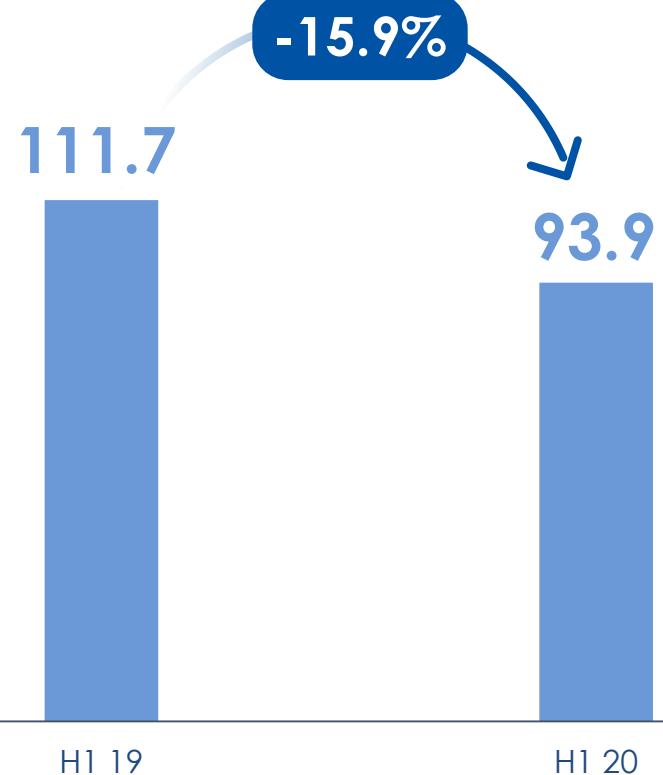
### Operating expenses

- 100% of headcount teleworking or on site
- €2.2 million of savings during the half-year



- **Recurring earnings** record limited decline as a result of the health crisis

Recurring earnings\* in € million



## Recurring earnings per share - half-year

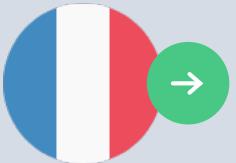
€0.69/share

-15.7%

- The experts have taken into account a **marginal decompression of rates** and a specific impact associated with the health crisis

**€6,219 million**

**Like for like change**  
(vs 31/12/2019)

Market value including transfer taxes	-3.1%	-3.2%	-1.4%	-1.9%	+0.1%
	H1 2020 vs 31/12/2019	Total at constant scope	Specific impact of the health crisis	Impact on rates	Impact on rent
 → <b>€4,455 million</b>	-3.5%	-3.6%	-1.7%	-2.6%	+0.6%
 → <b>€1,406 million</b>	-3.0%	-3.0%	-0.9%	-0.6%	-1.5%
 → <b>€358 million</b>	+0.3%	+0.3%	NA	+0.3%	0.0%



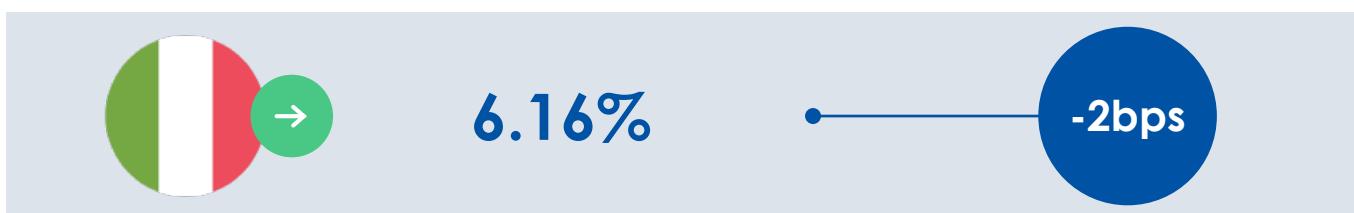
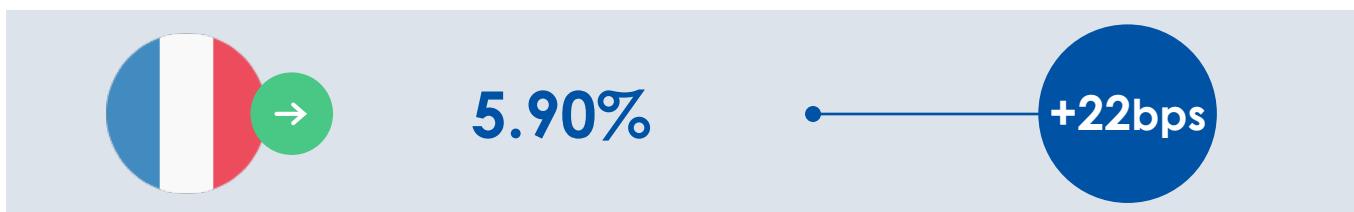
- An average capitalisation rate greater than 6%

**6.11%**

Average capitalisation rate\*

Change  
vs 31/12/2019

+21 bps



Premium  
vs 10-year OAT

**+620 bps**



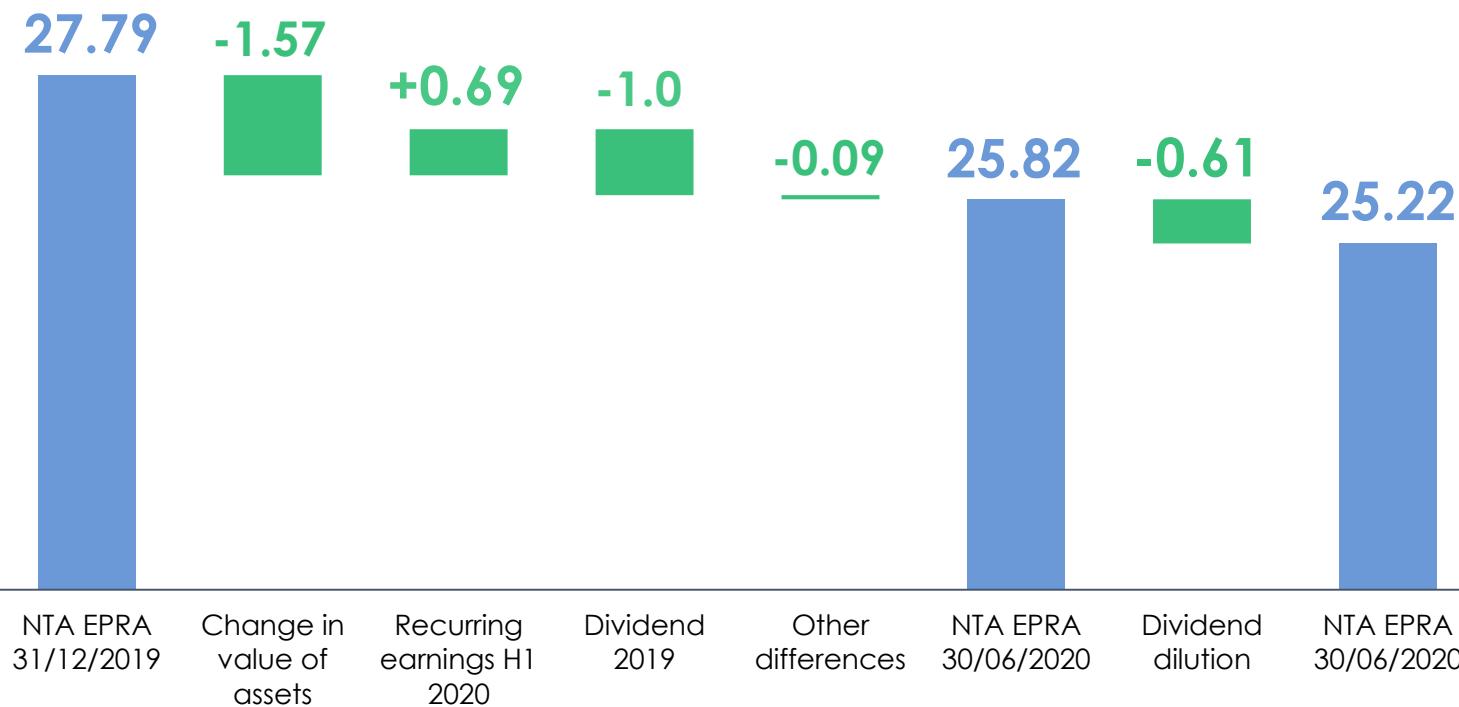
Implied yield  
vs. share price

**9.4%**

- Change in NAV:  
Net Tangible Asset EPRA<sup>(1)</sup>

### Breakdown of the change in Net Tangible Asset Value EPRA

In euros per share



### NTA EPRA

At 30/06/20 - fully diluted

**€25.82/share**

-7.1%

After the capital increase  
of 27/07/20 (5.8 million shares issued  
for the payment of dividends)

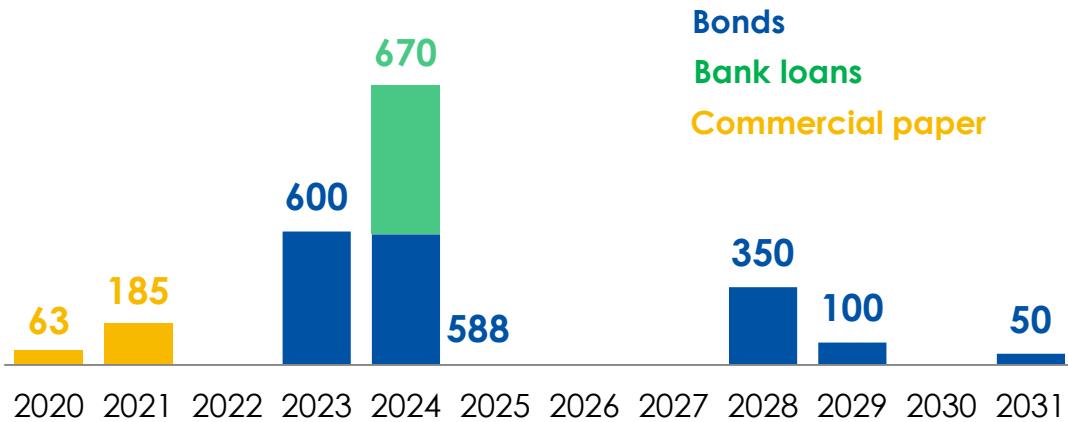
**€25.22/share**

-9.2%

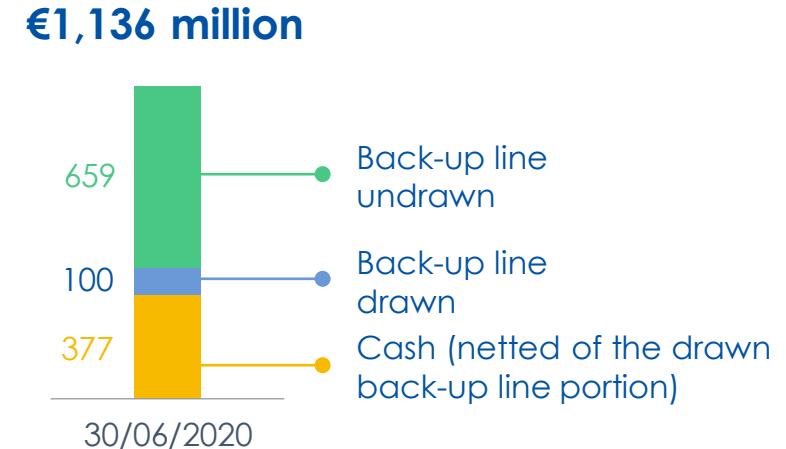


## • Prudent cash and equity management to face the health crisis

Debt amortisation table



Liquidity reserve



Average cost  
of debt

**1.8%**

Average remaining  
term

**4.7 years**

LTV  
ratio\*

**35.8%**  
At 30/06/2020

**37.0%**  
Forecast after payment  
of dividends

Interest coverage  
ratio\*\*

**4.9x**

Net debt  
/EBITDA

**8.5x**

(\*) Ratio of net debt to appraisal value including transfer taxes  
(\*\*) EBITDA/cost of debt over 12 months – Value at 30 June 2020



- €132 million in **equity reinforcements** related to the adjustment of the planned dividend at 14/02/2020

## SIIC\* regime



### → Pay-out obligations

- 95% of net rental income
- 70% of capital gains on disposals
- 100% of dividends of SIIC subsidiaries

### → Carmila obligations

- Carmila SA is a holding company that does not directly own any asset; its pay-out obligation for the 2019 financial year amounted to €20 million
- This provides Carmila with a high degree of flexibility to control its dividend policy

## 2019 dividends (paid out on 27/07/2020)



### → Initially announced on 14/02/2020 at €1.5/share

- A pay-out rate of 92% against 2019 recurring net earnings

### → Shareholders' Meeting postponed to 29 June 2020 and dividend reduced to €1.0/share with cash and share subscription options

- Share subscription at 46.7%
- Cash payment €72 million
- Impact on NTA EPRA +€132 million



# Carmila's specific advantages



Nice Lingostière (Extensions) – France

# • Proximity as a differentiating and value-creating advantage



Centres offering a personal touch and strong local roots

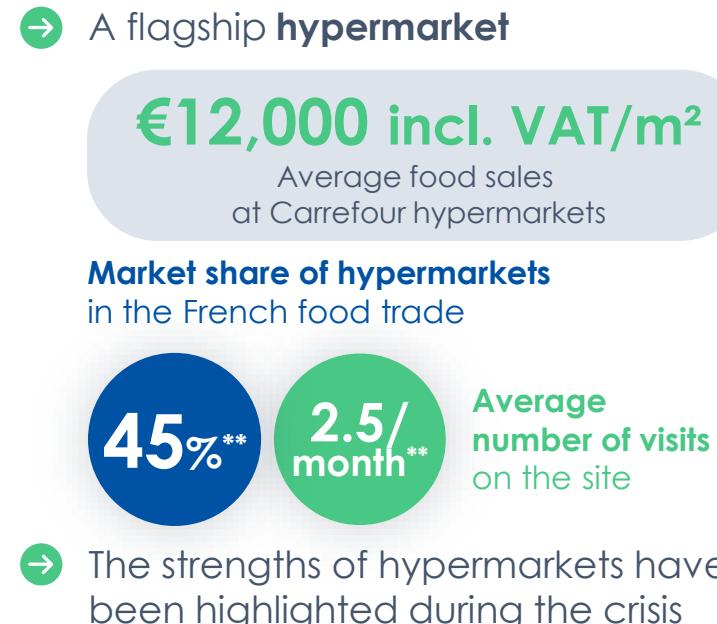


At the heart of our strategic partnership with Carrefour



A day-to-day approach

- Centres **connected** with their surroundings, places of business for over 50 years
- **Key urban locations, easily accessible**, integrated within their environment
- **Familiar destinations popular with our customers\***:
  - 84% say "it is **easy** and **practical** to visit the centre"
  - 86% say "it helps them be **efficient** as everything they need is **under one roof**".



- Carmila, a **local** partner: according to **79%** of retailers, Carmila is "a **partner** on whom they can count"\*\*\*
- **Solutions** to meet their needs: **4,700** local marketing initiatives to promote points of sale during H1 2020
- **Professional customer feedback**: > **35,000** customer surveys per year



# ■ Proximity, the most suited shopping centre business model

## Local Shopping Centre Grenoble Meylan



- A small shopping centre (14 stores) that cannot be extended due to a lack of space
- Within the best catchment area of Grenoble
- A high-performance local shopping centre that is very popular with retail brands

Financial occupancy rate\*

100%

## Large Shopping Centre Rennes Cesson



- Firmly established in a catchment area of Rennes with strong purchasing power
- Average-sized centre that benefited from an extension in October 2019, adding 30 stores and including the renovation of its historic shopping mall. 70 stores today
- **H1 2020:** delivery of the "Au Bureau" restaurant Average footfall during H1 2020 excluding period of closure: **+26%** vs H1 2019

Financial occupancy rate\*

100%

## Regional Shopping Centre Thionville



- Centre created in 1971 by Thionville-based retailers, that gradually became a small **regional shopping centre and local institution**
- 162 stores – 7.5 million visits per year Carrefour, Zara and a historic food court
- **H1 2020: renovation of the food court,** improvement to the merchandising mix with an extension of the Sephora store, and the **upcoming opening** of Columbus, Calzedonia and Orange

Financial occupancy rate\*

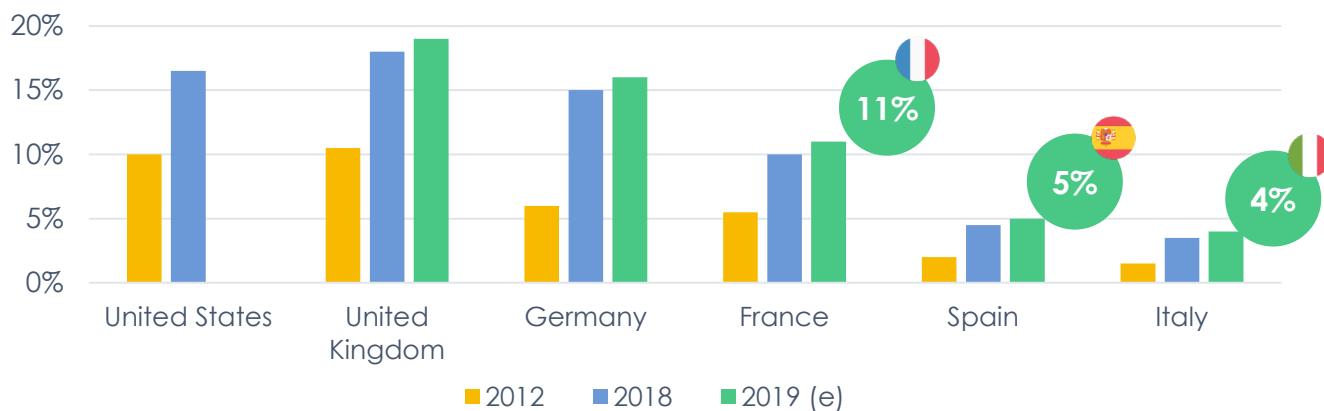
100%



- **Proximity and an omnichannel approach in response to the growth in e-commerce**

### E-commerce: growth to be appreciated with objectivity...

Change in the share of e-commerce in total retail revenue between 2012 and 2019 (%)\*



- Estimated average market share of e-commerce on retail revenue in Europe: 13% in 2023\* **boosted by sales of train and plane tickets, online gambling and betting and entertainment events**
- **Weakest quarterly growth** in e-commerce revenue ever recorded in France: +1.8% Q1 2020 vs Q1 2019\*\*

... that has benefited to **omnichannel retail brands** during the crisis

Change in online sales in March-April 2020 in France\*\*

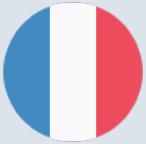
- +67% for retail brands with a physical store
- +4% for pure players

... and that is fully part of **Carmila's strategy**

- A **digital drive-to-store** strategy capitalising on the "best in class" tools used by pure players
- Carmila is the first beta tester in France for Google drive-to-store AI
- Highly **local marketing approach**
- Carmila has a strong capacity for attracting pure players: **PATATAM, MATHON, PROJECT X, TIENDANIMAL, SINGULARU**



- Carmila's rent and moderate OCR\* provide **flexibility** and **sustainability**



Average rent: **€255/m<sup>2</sup>**  
Average OCR\*: **11.0%**



Average rent: **€217/m<sup>2</sup>**  
Average OCR\*: **11.1%**



Average rent: **€254/m<sup>2</sup>**  
Average OCR\*: **11.9%**



#### Dental practice

- 250 - 300 m<sup>2</sup> GLA
- Average rent €320/m<sup>2</sup>
- Target revenue €2.0m
- OCR\*: 5%



#### Pharmacy

- 400 m<sup>2</sup> average GLA
- Average rent €250/m<sup>2</sup>
- Target revenue €3-5m
- OCR\*: 2.5%/4%



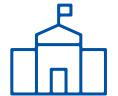
#### Barbe de Papa

- 65 m<sup>2</sup> average GLA
- Average rent €600/m<sup>2</sup>
- Target revenue €350 thousand
- OCR\*: 15%



#### Discount stores

- 1,600 m<sup>2</sup> average GLA
- Average rent €100/m<sup>2</sup>
- Target revenue €3-5m
- OCR\*: 10%



#### Public services

- Public utility activities that generate footfall: La Poste, local authorities services...



- Developing partnerships with upcoming retailers via Carmila Retail Development

Four current main partners\*



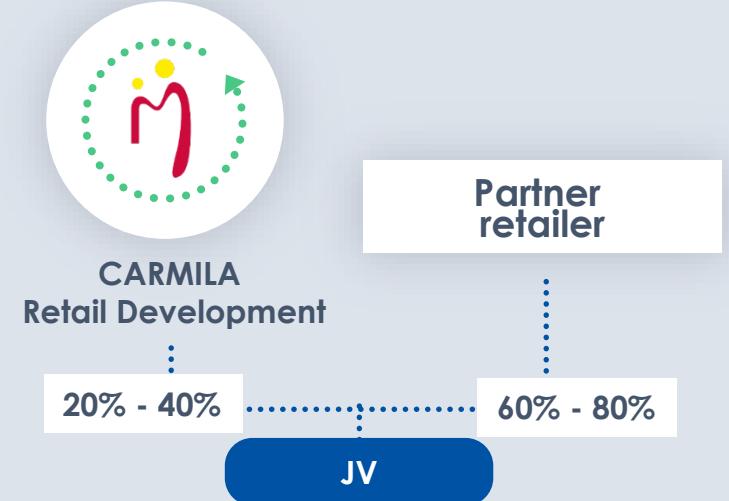
Beauty salons  
11 stores +1 vs 2019



Shoes and accessories  
7 stores  
8 leases in place for 2020



E-cigarettes  
17 stores +4 vs 2019



- Created from a joint venture
- Minority equity participation
- Financing of development
- Limited investment
- Additional rent generated by the development of stores in priority within the Carmila portfolio
- Capital gains on disposal at the end of the development of our portfolio => 2 to 4 equity participations sold every year



# • Developing partnerships with upcoming retailers via Carmila Retail Development

Growth driver for 2020

Strong vehicle for future growth



(\*) Barbe de Papa (3 years of growth to date), Cigusto, Indémodable, Centros Ideal (1.5 years of growth to date)

(\*\*) Provisional based on four years of growth



# Consolidating our **HEALTH** strategy to enhance our centres' offerings



**Creation of "Vertuo" in June 2020, a cross-functional healthcare offering to strengthen our proximity to local areas**

## Local flagships pharmacies



% owned: 49%

- Expansion of our pharmacies, transfer of pharmacies to our centres, reinstatement and replacement of on-site pharmacists

### H1 2020

- Renovation of the Laon pharmacy in line with the Vertuo concept

Revenue +10%, margin +3% vs 2019  
(prior to Covid-19/prior to the renovation-extension)

### Outlook

- Investment\*: €0.5 to €1.5 million/Pharmacy
- Four-year capital gain\*: €0.5 to €1.5 million /Pharmacy
- Target: five pharmacies/year

## Dentalley Dental clinics company

% owned: 35.75%

- Choice of major professional partners
- Financing of works and company development

### H1 2020

- Signing of three upcoming openings (Athis-Mons, Sartrouville, Perpignan Claira)
- Recruitment of the head office team

### Outlook

- Target: 50 units in five years
- Maximum annual commitment: €4 million\*
- Six-year EBITDA €15 million\*\*/50 units

## Medical and paramedical practices

- A full health centre offering comprehensive healthcare

### H1 2020

- Development of the primary care, telemedicine and specialist shifts pilot
- Partnership with renowned clinicians

## The values of Vertuo, Carmila's healthcare brand



### Local healthcare for everyone, in suburban areas

- A more human approach to the doctor/patient relationship

- Ethics and quality at the heart of our approach

- A non-invasive, comprehensive treatment philosophy based on scientific evidence

- Caring is gathering information then making a decision, together



## • Ongoing development of Lou5G, our TowerCo property company

TowerCo subsidiary



### Strong short/medium-term growth in France

Plans for + 50,000 antennas in white zones between now and 2023\*  
Improved speed (additional antennas in already-covered areas)

#### → Protocols signed with the 4 industry operators:



Increased coverage



Densification  
of existing coverage  
Preparation for 5G  
(double the number of antennas)

- Development pipeline of **143 leases**, for a minimum guaranteed rent of **€1.5 million/year**
- Of which **42** are already in place for a minimum guaranteed rent of **€420 thousand/year**

Valuation of active leases  
**€5.8 million**  
for an investment of **€3.1 million**

Valuation of the Pipeline  
**€20 million**  
for an investment of **€8.2 million**

### Philosophy

- Use our land resources and development capabilities **to help regional connectivity**, and prepare infrastructures to host **next-generation networks**
- Act as a **facilitator** to provide operators and local authorities throughout France with **the necessary infrastructure to ensure optimal coverage.**

### Development areas

- Roll-out of the antennas network with the 4 major operators



# Conclusion



- NATIXIS research note of 25 June 2020

“ Shopping centres are under threat  
but **quality will triumph**  
over the crisis and e-commerce ”



## ■ Our purpose statement as a guiding principle

“ At Carmila, proximity is at the heart of everything we do.

We provide everybody with access to a **reasoned** offering of everyday **useful** products and services.

We connect retailers and customers as closely as possible to living areas.

We develop and manage human-sized centres that are **practical** and **friendly**, and which create **ties**, revitalising regions and strengthening their **unity**.

**Partnering** with our retailers and tenants, we innovate alongside them to develop **services** which improve our customers' experiences and provide them with **enjoyment** and **simplicity**.

**Creating this sense of proximity enables us to achieve our mission: to simplify and enhance everyday life for retailers and customers in all our regions.**

”



Approval by the Shareholders' Meeting of 29 June 2020 of the **inscription of our purpose statement in the Bylaws** of the company

- Carmila is confident in the key issues evidenced by the health crisis



+ local:

Carmila prioritises the establishment of local roots for its assets by applying its customer knowledge and targeted marketing and by managing its centres in partnership with local operators



+ digital:

Carmila has developed a successful omnichannel ecosystem by using best-in-class digital tools to boost the appeal of retail brands



+ sustainable:

Carmila builds its CSR strategy around a well-thought-out range of products and services, of societal initiatives and new environmental objectives



+ innovative:

Carmila capitalises on the agility and entrepreneurship of its teams to support the transformation of the retail industry and come up with new value-creating businesses

## Guidance

Recurring earnings 2020  
between

-14% and -18%

vs 2019, provided that no additional lockdown or closing of public places occur in the second half of 2020



30 July 2020

# 2020 half-year results

CARMI  
LA